

# The Regression Analysis of Individual Financial Performance: Evidence from Croatia

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# **Abstract**

Background: A large body of empirical literature indicates that gender and financial literacy are significant determinants of individual financial performance. Objectives: The purpose of this paper is to recognize the impact of the variable financial literacy and the variable gender on the variation of the financial performance using the regression analysis. Methods/Approach: The survey was conducted using the systematically chosen random sample of Croatian financial consumers. The cross section linear regression model is estimated in order to assess how gender as a dummy variable and financial literacy as an ordinal categorical variable impact financial performance. Results: The results indicate that the average value of financial performance for men is higher than the average value of financial performance for women at the same financial literacy level. Furthermore, a higher level of financially literacy is related to a higher level of financial performance. Conclusions: Both gender and financial literacy have a statistically significant impact on individual financial performance. Increasing financial literacy and understanding gender differences in terms of financial literacy and financial well-being should be of interest to financial educators in their struggles to improve financial situation of citizens and for educators to create financial education programs intended for men and women.

**Keywords:** financial literacy; financial performance; gender; regression analysis

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#### Introduction

The research of individual financial behavior has been very important subject in economic literature in the past decade. Moreover, it gained in importance after the latest financial crisis, which emphasized the potential risks of individuals' poor

financial decisions. Findings of the relevant literature point to the fact that financial performance of individuals is strongly determined by different variables where some of them were given to the individuals by their birth, such as demographic variables, and other were acquired through their life, such as social and psychological variables (Hilgert et al., 2003; Lusardi and Mitchell, 2007; Cvrlje, 2014).

There is extensive evidence both in a Croatian and international literature that financial education of individuals is unsatisfactory since individuals are unfamiliar with elementary financial definitions, which affects their financial well-being but also the prosperity of the overall society (Bahovec et al., 2015). People who engage more in financial education should possess higher level of financial literacy and therefore demonstrate better financial behaviour and be more financially successful as opposed to those with lower level of financial literacy (Hilgert et al., 2003; Lusardi, 2008; Collins, 2010; Cvrlje et al., 2015; Barbić, 2017, etc.).

Unlike financial education which primarily depends on individual life choices and his will to acquire new knowledge and skills, there are other variables that also might determine individual financial performance but he has no power over affecting those variables. One such variable is gender. According to the empirical results of some studies, when it comes to financial literacy and financial performance, women are the especially vulnerable group. Large body of empirical literature points to the significance of gender in explaining both financial performance and literacy (see, for example, Goldsmith et al., 1997; Hira and Mugenda, 2000; Barber and Odean, 2001; Chen and Volpe, 2002; Xiao, et al., 2006, 2009; Shim, et al., 2009; Lusardi and Mitchell, 2011; Atkinskon and Messy, 2012; Vehovec et al., 2015). These findings imply that women, in comparison to men, have a lower level of reported financial knowledge and skills, they are less prone to risk and their financial decision-making process is characterized by lower confidence (Wagland and Taylor, 2009).

In this paper, the financial literacy and financial performance of Croatian citizens are examined with the purpose of empirically testing the financial literacy impact as well as gender differences. The research assesses the compliance of the impact of financial literacy and gender on individual financial performance in previous theoretical and empirical research with the estimated impact in Croatia, using cross section linear regression modeling. The study concentrates on the analysis of financial literacy of both genders and assessment of the relationship between financial literacy and gender on the one side and financial performance on the other.

Understanding gender differences in terms of financial literacy and financial prosperity are important for financial educators and policy makers. The financial literacy policy creators are inclined to strengthen the financial position of individuals, and the recognition the need of financial education curriculum designed specifically for men and women is essential for good policy-making. Through dissemination of the test results, this research is intended to raise the general level of public awareness of the need to conduct more active financial education among women in Croatia.

# Literature review

Financial literacy is a rather "young" topic, and therefore most of the articles investigating its incidence are published in the past decade. Regarding the relationship between financial literacy and various forms of individual financial performance, evidence suggests that highly financially literate individuals demonstrate the more successful financial behavior. Hilgert et al. (2003) suggested that financial literacy might be an important predictor of successful decision making.

Lusardi (2008) showed that financial literacy influences financial decision-making. Collins (2010) found evidence of positive effect of financial literacy on successful financial behavior.

Regarding Croatia, Barbić (2017) analyzed the impact of financial knowledge and skills on individual financial performance. The mentioned research point to a significant positive correlation of both financial knowledge and financial skills with personal financial performance.

Vehovec (2011) assessed the financial literacy of elderly population in Croatia and concluded that groups of financially literate and illiterate respondents do not differ significantly concerning gender. The possible explanation is that older people did not succeed to acquire knowledge and individual responsibility for planning retirement savings during the transitional period. The possible reason is that the whole form of financing third age relied almost exclusively on public sources of pension insurance until recently.

However, in the later comprehensive research on financial literacy in Croatia, Vehovec et al. (2015) pointed out that female exhibit lower level of financial literacy when compared to male respondents. Many other authors came to the same conclusion in other countries (Boyce and Danes, 1998; Staten et al. 2003; Ameriks et al., 2003; Bernheim and Garrett, 2003; Lusardi, 2004; Lusardi and Mitchell, 2007; Banks and Oldfield, 2007; Bell et al., 2008, 2009; Grinblatt and Keloharju, 2009; Stango and Zinman, 2009; Hung et al., 2009; Lusardi and Tufano, 2009; Banks et al., 2010; Christelis et al., 2010; Gerardi et al., 2010; Smith et al., 2010; Gale and Levine, 2010; van Rooij et al., 2011; van Rooij et al., 2012; Cvrlje et al., 2015) and confirmed the existence of positive relationship between financial literacy and various forms of improved personal finance management practices (for ex. planning for retirement, saving, accumulating wealth etc.).

However, results of financial literacy results, as well as its effectiveness in terms of the financial behavior of individuals, differ substantially among genders. When compared with men, women on average live longer, work shorter and have lower income and lower pensions which make them more vulnerable to the risk of financial problems (Weir and Willis, 2000). The relevant empirical literature points to the lower level of financial literacy of women in relation to men. However, empirical research on that matter is rather scarce. Leach et al. (1999) indicated that research of the effect of gender on financial performance is limited (Falahati and Paim, 2011). Bajtelsmit and Bernasek (1996) point to the conclusion that women and man have different capacity and tendency to use available financial information. Goldsmith and Goldsmith (1997) indicated that men are more self-confident and have higher knowledge regarding financial investment in relation to women (Falahati and Paim, 2011). Hira and Mugenda (2000) pointed to the significant influence of gender on financial perception, behavior, and satisfaction. Their findings suggested that women feel they know less on financial topics such as money management, financial analysis, and investments. Chen and Volpe (2002) presented a similar conclusion, confirming the lower level of financial knowledge of women. Looking at the pattern of responses across gender, Lusardi and Mitchell (2007) concluded that women commonly exhibit lower financial knowledge than men do, and the probability of correct answer in financial literacy questionnaire is lower for women than for men. Moreover, the probability that women will not know the answer is shown to be higher than the probability of answering incorrectly. They confirmed their results in later studies where they found that lower level of knowledge is more often present at women and minority communities (Lusardi and Mitchell, 2007; 2011). Similarly, Zisimopoulos et al. (2008) found that 20% of middle-aged highly educated women accurately answered the basic questions related to simple interest, while at the same question correctly answered 35% of highly educated men of the same age. According to Alessie et al. (2011), women reported a lower level of financial literacy, and the gender differences were found to be statistically significant. Van Rooij et al. (2011) in their research confirmed the existence of differences in the level of financial literacy with respect to sociodemographic variables, where women showed a lower level of financial literacy than men. Mahdavi and Horton (2014) concluded that the financial literacy even among highly educated and talented women was at the very low level when compared to men. They implied that even highly-educated women were not at the high level of financial literacy. Results of Vehovec et al. (2015) confirmed the assumption of a higher level of financial literacy of men when compared to women. Furthermore, several studies showed that women are less secure in their financial capabilities (Niederle and Vesterlund, 2007; Niederle and Yestrumkas, 2008), which results in different financial outcomes for both genders. Results of the research conducted by Cheng et al. (2011) suggested that there are significant differences in preferences for the use of loans in relation to gender and that woman on average pay higher costs of credit use than men. Several studies went one step further and even explored the reasons that might cause the gender segregation. Hsu (2011) confirmed that the aforementioned differences in financial literacy are caused by different specialization within the household which resulted in the late adoption of financial knowledge and skills by women. Fonseca et al. (2012) and Bucher-Koenen et al. (2012) concluded that the cause of low financial literacy of women could be the low confidence regarding financial decision making. Fonseca et al. (2012) study confirmed Cheng et al. (2011) findings. They concluded that most of the gender differences are determined by the "creation" of financial literacy. One explanation is the division of household chores, where men are dominant in financial activities, while women engage more in other activities within the household.

World Bank (2010a, 2010b) pointed out that effective campaigns are necessary to promote awareness or consumer literacy with a view to better understanding of banking products and services and avoidance of individual financial problems. On the basis of the National Strategic Consumer Financial Literacy Framework for the period 2015-2020 (Official Gazzete, 2015), the Action Plan for Improving Consumer Financial Literacy for 2015 (Official Gazzete, 2015) was adopted by the Government of the Republic of Croatia in 2015.

The Action Plan contains an overview of identified measures and activities in raising the level of consumer literacy, and the Ministry of Finance is responsible for the coordination process and preparation of the Action Plan's implementation.

The measures are defined by the stakeholders in the implementation of financial education as defined by the National Strategic Consumer Financial Literacy Framework. The public institutions and other institutions designated by the individual measures of the Action Plan have the responsibility to carry out the measures and activities within their respective competencies (Croatian Chamber of Commerce, 2017).

Croatian National Bank also has a great role in the process of promoting financial literacy in Croatia. Croatian National Bank (2016) conducted the financial literacy survey in cooperation with the Croatian financial services supervisory agency (Hanfa) and Ministry of Finance. The representative sample comprised over 1 000 respondents.

The conducted survey research indicated that individuals with both lower income and education level show lower financial knowledge. They administer manage household budgets less often, have inadequate pension planning and are not very familiar with the use of financial products.

# Methodology

The data used in this study is obtained from a survey conducted by Cvrlje (2014). The data consists of 640 randomly chosen respondents living in Croatia, aged 20-79 who are interviewed using telephone survey. Based on data from the survey it is systematically chosen a random sample of 120 respondents (equal number of male and female respondents) living in Croatia, 25-50 years old. Measurement scales used in this study (financial literacy and financial performance) are also adopted from Cvrlje (2014) and the author reported adequate reliability (above 0.8) and convergent validity of the measurement scales (factor loadings 0.6 and above). Financial literacy measure is composed out of seven questions relating to inflation, compound interest, exchange rate, risk awareness, and loans. Financial performance scale is comprised out of 23 items relating to six categories of financial behaviour: (1) consumption management; (2) Securing your future; (3) Informing on personal finances; (4) Attitude and awareness on the necessity of responsible individual finance management; (5) Financial planning; and (6) Financial stability.

In the next step, the linear cross-section regression model with two independent variables is estimated. The dependent variable in the model is financial performance, denoted by y. The first explanatory variable is dummy variable gender, denoted by G, where G=0 for female gender and G=1 for the male gender. Financial literacy (denoted by FL) is ordinal categorical variable with 4 levels: Completely financially illiterate, financially illiterate, moderately financially literate and highly financially literate. To investigate if financial literacy affects financial performance, the following three dummy variables are chosen for four levels of financial literacy: 1) FL2=1 if FL= financially illiterate, FL2=0 else; 2) FL3=1 if FL= Moderate financially literate, FL3=0 else and 3) FL4=1 if FL= High financially literate, FL4=0 else.

# Results

The multiple regression analysis is conducted using SAS Enterprise Guide 4.3. The cross-section linear regression model is estimated using ordinary least squares method. For an explanation of the model see, for example, Kennedy (2008), Maddala and Lahiri (2010), Greene (2012) and Pejić Bach et al. (2009).

Table 1 Parameter Estimates

Variable	Parameter estimate	Standard error	t-statistic	p-value	Tolerance	Variance inflation
Intercept	64.685	2.904	22.27	0.0000	-	-
G	5.287	2.300	2.30	0.0234	0.956	1.046
FL2	7.237	3.279	2.21	0.0293	0.490	2.040
FL3	7.568	3.558	2.13	0.0355	0.522	1.917
FL4	10.266	3.898	2.63	0.0096	0.577	1.734

Source: Authors' calculation

Table 1 shows regression model parameter estimates, as well as corresponding standard errors, t-statistics, and p-levels, tolerance and variance inflation. The estimated regression model with t-statistics in parentheses is:

$$\hat{\mathbf{y}}_{i} = 64.685 + 5.287 \cdot G_{i} + 7.237 \cdot \text{FL2}_{i} + 7.568 \cdot \text{FL3}_{i} + 10.267 \cdot \text{FL4}_{i}$$

$$(2.904) \quad (2.300) \quad (3.279) \quad (3.558) \quad (3.898)$$
(1)

Since empirical significance levels are less than 0.05, it can be concluded that all independent variables are significant at 5% significance. The intercept of equation (1) is 64.68539 and it means the average value of financial performance for the group of women (G=0) at the reference category (Completely financially illiterate) of variable FL. The first regression coefficient  $\hat{\beta}_1 = 5.287$  measures the difference in the two intercept terms for man (G=1) and women (G=0). The average value of financial performance for man (G=1) at the reference level of variable FL is 69.972 points, or it is 5.287 points higher than the average value of financial performance for women at the same FL level.

Parameters  $\hat{\beta}_2$ ,  $\hat{\beta}_3$ ,  $\hat{\beta}_4$  in the equation (1) have positive values, and they indicate an average increase in the average value of financial performance for persons who have reached the second, third, or fourth level of FL with respect to persons who are financially completely illiterate. For example, the second regression coefficient  $\hat{\beta}_2 = 7.23689$  means that financially illiterate person is on average 7.23689 points financially more successful than the completely financially illiterate persons.

The analysis of variance for the estimated cross-section linear regression model is shown in Table 2.

Table 2
The analysis of variance

Variation source	Degrees of freedom	Sum of Squares	Mean Square	F-statistic	p-value
Model	4	2314.04	578.51	3.81	0.0060
Error	115	17453	151.76		
Corrected	119	19767			
Total					

Source: Authors' calculation

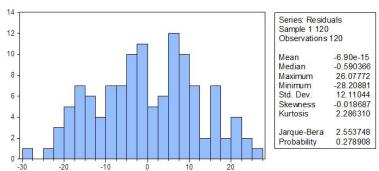
The F-statistic from Table 2 equals 3.81, with a corresponding empirical significance level of 0.006. Therefore, the overall regression significance test shows that the regression model is significant at 1% significance.

Moreover, the summary of the model fit is assessed. The standard error of the estimate is equal to 12.319 points. The associated relative measure is the coefficient of variation, which is equal to 16.65% and points to the satisfactory representativeness of the estimated regression model. The coefficient of determination equals to 0.1171, what is not unusual in regression models with categorical explanatory variables.

In the next step, the regression model diagnostics are examined. In this paper, White's LM test is conducted in order to test for heteroskedasticity. The LM test statistics equals 4.120614, with the p-value of 0.7658. Therefore, at 5% significance, heteroscedasticity is not present. Moreover, the normality of the model residuals is

tested using Jarque-Bera test. Figur1 shows the Jarque-Bera test statistic, which is equal to 2.5537 and its p-value equals 0.2789, what points to residual normality. Furthermore, the histogram of the residuals is shown in Figure 1.

Figure 1
The descriptive statistics and histogram of the residuals and Jarque-Bera test statistics



Source: Authors' work (E Views 8)

The existence of multicollinearity is assessed using Variance Inflation Factors (VIF), which are shown in Table 1. Since VIF is less than 5 for all four explanatory variables, the can be concluded that there is no multicollinearity problem in the estimated regression model.

The robustness of obtained estimations to the addition of new explanatory variable is examined estimation of the multiple regression model using age as additional independent variable. The result of the estimation is provided in equation (2). The model diagnostics is also conducted and there is no violation of regression model assumptions. Although age is not significant in explaining financial performance, the signs of other explanatory variables in estimated regression equation remain the same, what points to the fact that previously estimated model robust to the addition of variable age.

$$\hat{\mathbf{y}}_{i} = 71.571 - 0.21 \cdot AGE_{i} + 5.896 \cdot G_{i} + 6.862 \cdot FL2_{i} + 6.929 \cdot FL3_{i} + 9.604FL4_{i}$$

$$(7.493) \quad (0.211) \quad (2.380) \quad (3.301) \quad (3.615) \quad (3.954)$$

#### **Discussion**

This research investigates the relationship among financial literacy, gender and financial performance in the sample of 120 Croatians. The conducted research has shown that financial literacy and gender are both statistically significant in explaining individual financial performance. The findings of this research confirm results of the previous studies regarding the positive impact of financial literacy on individual financial performance and lower level of financial performance of women when compared to men at the same level of financial literacy. As expected, results of the analysis indicate that financial performance increases for each level of improved financial literacy. Similar results were also found in Hilgert et al. (2003), Lusardi, 2004; 2005; 2011; Lusardi and Tufano, 2009; Gerardi et al., 2010; van Rooij et al., 2012, etc. Furthermore, examining gender differences, we find that on average women perform worse than men in the context of personal finance. The average value of financial performance for man is 5.287 points higher than the average value of financial performance for women at the same financial literacy level. These results are in line with the previous research on this subject (Goldsmith and Goldsmith, 1997;

Chen and Volpe, 2002; Lusardi and Mitchell, 2007; Zisimopoulos et al., 2008; Lusardi and Mitchell, 2011; Falahati and Paim, 2011, etc.) and confirm the existence of gender segregation in terms of financial performance in Croatia.

The results emphasize the significance of financial literacy for individual financial performance and raise concerns on women's ability to reach financial security. As poor financial management problem is found among women, it is necessary for the educators and policy makers to engage in providing an adequate financial education program that should target explicitly women. This may be better suited to address their inclinations, wants, needs, financial knowledge, and skills and the way women acquire and use financial literacy. Moreover, educators should take effective measures in refining and improve people's financial knowledge and skills in order to ensure their enhanced financial performance. The obtained results can be explained by different specialization within the household which resulted in the late adoption of financial knowledge and skills by women, what is outlined in Hsu (2011) as the possible reason of the worse financial performance of women. Moreover, as mentioned earlier, Fonseca et al. (2012), Bucher-Koenen et al. (2012) indicate that women exhibit a low level of self-confidence regarding financial decision making. Also, Cheng et al. (2011) pointed out that most of the gender differences are determined by the different "creation" of financial literacy, whereas men are governing mostly financial activities, while women engage more in other activities within the household.

## Conclusion

This research assessed the importance of financial literacy and gender in achieving financial performance. The results imply that both financial literacy and gender are important variables forming and affecting the financial performance of individuals and thus should be attended with special attention. The results obtained in this research may be a good reference for future research related to personal financial behavior and individual performance in managing personal finances. However, additional research is needed to further advance the current understanding of this area. A challenge for future studies is to examine other variables both those given by birth (as gender) and acquired through life (as financial literacy) influence overall individual financial performance. Also, it is necessary to conduct additional research to comprehend why the differences in financial performance among women and men exist and which factors contribute to mentioned differences. The main limitations of this study concern self-reported data which includes the risk of some individuals giving false or desirable answers. However, this concern is present in every research based on survey. Further limitations concern the sample size and the fact it included people aged 25-50 years. Therefore it is advisable to repeat the investigation on a larger sample to make sure the findings are applicable to other age groups as well.

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